

Return Policy:

Products purchased through LIGHTHOUSE and under warranty* may be returned for replacement or credit by following these steps:

- 1. Contact Lighthouse Customer Service at support@lighthouse-lights.com to obtain an RMA number and Return Label.**
- 2. Return the authorized item(s) per the shipping instructions below.**
- 3. Our Return Department will process your request and issue replacements or credit accordingly.**



LIGHTHOUSE
OUTDOOR LIGHTING

Return Material Authorization (RMA) Form

Company: _____ Contact Name: _____

Address: _____

City: _____ Zip: _____

Email Address: _____

Phone: _____ Fax: _____

RMA No: _____ **Date Issued:** _____
(Obtained from Lighthouse's Customer Service)

**Under Warranty (Must provide original order number and date in order to verify warranty coverage).*

Qty	LH Part Number	Reason for Return	Order Number	Order Date

- ❖ Is a replacement or a credit required? Replacement Credit
- ❖ Is an Investigation Report required? Yes No

Shipping Instructions:

- Be sure to obtain an RMA number and clearly mark the outside of the box(s) with this number.
- Ship only the items that are authorized.
- Please ensure that all products are packaged properly to avoid damage during transit. Items damaged during transit may be denied credit.
- Ship returns to: Lighthouse Mfg. + Dist. *ATTN: Returns Dept.*
835 Lincoln Ave.
Unit #13
West Chester, PA 19380
- Ship within 5 business days of RMA issuance date.
- Include this RMA with the return shipment.

For internal office use only:

- Credit Approved
- Replacement
- Other

Notes:

QC Signature: _____ **Date:** _____